

# Advice on SSIA services

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Price  
Free



Execution deadline in working days  
23  
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Recipient  
Individual person



Receiving restrictions  
-

## Description:

On-site or telephone advice shall be provided promptly. The reply to the information requested in writing shall be transmitted not later than within 15 days if further processing is not necessary for the preparation of the information or within 30 days if further processing is necessary for the preparation of the information.

### Get a service

On-site

E-Service

Others

A person has the possibility to receive a specialist advice regarding services provided by the State Social Insurance Agency (VSAA). The expert will explain the right to receive services and will inform about the procedures for their receipt, taking into account the personal information available to the SSIA.

[Process description](#)

[Related documents](#)

## Process description

### Service requests

In order to request the service, an application in a free form addressed to the SAA must be submitted.

May submit a submission:

- electronically - using the official electronic address (e-address) or e-mail (the application must be signed with a secure electronic signature containing the time stamp);
- on-site (if requested for service, a personal identification document (passport or ID card) must be produced);
- by post.

The application may be submitted to any VSAA customer service centre.

### Receipt of services

The service may be received in person, by post, in the official electronic address or in the portal [www.latvija.lv](http://www.latvija.lv), in accordance with the type of receipt of the information indicated in the application.

Get a service

On-site

E-Service

Others

<https://www.vsaa.gov.lv/en/services/advice-ssia-services>